

Practice Survey

What You Can Learn From the Practice Survey

Important factors such as, people, processes, resources, and culture of your practice will shape your ability to make quality improvement strides in preventative services and health promotion needs of infants, children, and adolescents. Please answer the following questions about the policies and procedures currently in place for health supervision visits. You may choose to answer the questions on an individual basis, on a practice-wide basis, or both by making additional copies. Use the results of the survey and the information in this EQIPP course to guide your improvement efforts. It is important that the Bright Futures Champion in your office keep up-to-date with all requirements and periodically audit office procedures to assure they are up-to-date and that staff members adhere to them consistently and correctly.

Utilize Bright Futures Guidelines and Resources

Have you/Has your practice:

Yes No

1. Become familiar with:

a) [Bright Futures: Guidelines for Health Supervision of Infants, Children, and Adolescents](#)

b) "Recommendations for Preventive Pediatric Health Care" (also referred to as the [Bright Futures/AAP Periodicity Schedule](#))

c) [Bright Futures Tool & Resource Kit](#)

d) Practice Champions – Have you identified and designated an individual or team to champion preventative services for purposes of guiding, monitoring, and improving health supervision visit processes in your practice?

*Suggested Resource: [Tips for Using the Bright Futures Core Tools in Practice](#)

Utilize a preventive services prompting system

Have you/Has your practice:

Yes No

2. Implemented a system to assess the preventive services, including risk screenings, each patient needs at each health supervision visit?

*Suggested Resource: [Preventive Services Prompting Sheet](#)

Utilize a recall/reminder system (to address immunizations and well child visits)

Have you/Has your practice:

Yes No

3. Implemented a process to identify and contact patients who are behind schedule for preventive services and immunizations (eg, chart review, practice management data)?

Utilize a system to track referrals (paper-based or electronic)

Have you/Has your practice:

Yes No

4. Implemented a system to track referrals using a paper-based or electronic system?

Utilize a system to identify children with special health care needs

Have you/Has your practice:

Yes No

5. Implemented a system to identify patients with special health care needs?

Link families to appropriate community resources		
Have you/Has your practice:	Yes	No
6. Created an organized <u>list</u> of community resources for parents and the list is easily accessible to all staff in the practice?		
6a. Appointed someone in the practice who is responsible for regularly updating the practice's community resource information (eg, checking contact information, confirming eligibility)? *Suggested Resource(s): Bright Futures Community Resources Tip Sheet Promoting Community Relationships and Resources		
Utilize a strength-based approach and shared decision-making strategy		
Have you/Has your practice:	Yes	No
7. Implemented motivational interviewing or shared decision making strategies?		
Involve Families		
Have you/Has your practice:	Yes	No
8. Made an attempt to learn from families about their experience of care (eg, face to face inquiries, focus group discussions, use of a family survey tool)? If yes, complete questions 8a & 8b?		
8a. Implemented a communication strategy to share feedback from families with all staff?		
8b. Utilized family feedback for planning practice innovations to improve patient satisfaction and/or quality of care delivered?		
Adolescent Visits		
Have you/Has your practice:	Yes	No
9. Implemented a policy to allow adolescent patients private time with the physician?		
Time Spent (Balancing measure)		
What is the average length (in minutes):	Minutes	
10. Of a typical preventive care visit? (Include all care by all personnel)		
10a. That the primary care professional (eg, pediatrician, family medicine physician, nurse practitioner or physician assistant) spends with the patients/parents in a typical preventive care visit?		
Utilize Coding Resources		
Have you/Has your practice:	Yes	No
11. Learned how to appropriately code preventive services for reimbursement? Suggested Resource(s): Bright Futures and Preventive Medicine Coding Fact Sheet		